



## WHY i-Justify?

ICORP Investigations has created a new technique for the US market called Conversation Management. A key benefit of using Conversation Management is that it can detect fraud and/or deception much earlier in the process than other investigation methods or software. It also identifies the claims to pay much quicker in the claim process.

Our i-Justify service is a sophisticated mixture of psychological, communicative and questioning applications which enables the rapid and cost-effective assessment of risk, deception, and the subsequent management of those with dishonest intent. It is the perfect cost-containment solution.

i-Justify is able to flush out fraudulent claims by the identification of serious breaches of policy and the decline of a claim within 48-hours. The approach will significantly reduce settlement cycles, settlement amounts and overall handling time, all while improving the customer's... experience - all for a fixed fee.



## BENEFITS

- › Enviably high detection rate
- › Risk Identification science designed for your notification stages
- › Multiple lines of business coverage
- › Fixed-fee approach for claim cost containment control
- › Average 0.823% complaint rate
- › Quality auditing on all outputs
- › Intelligence-led validation at all times for maximum policy and claim insight

## PRODUCTS

- › Home Owners
- › Travel
- › Pet
- › Auto Fire & Theft
- › Commercial
- › Income Protection
- › And more

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